

Strong hiring and communication processes can improve your bottom line

Here are some steps employers can take to improve workers' compensation practices and save time and money.



Step 1: Ensure good hiring practices

A thorough hiring process can prevent injuries and problem claims. Remember, new employees are more likely to get hurt, and safety training should be a major part of any onboarding process.

Step 2: Keep in touch with injured workers

If an employee does get injured on the job, maintain a positive relationship with them. Keep in contact, monitor any recovery efforts, and outline the potential for a return to work.





Step 3: Work out the specifics

As you maintain an open line of communication, evaluate their potential for a return. Could they be ready for light-duty work? What does their medical provider say?

Step 4: Consider the alternative

An employer's experience modification (e-mod) can increase because of employees being on work comp, which can add to premium costs.





Step 5: Bring it all together

Evaluating hiring practices, communicating with injured workers, helping them get back to work on modified-duty tasks... these are steps employers can take to keep work comp costs down and employee morale up.